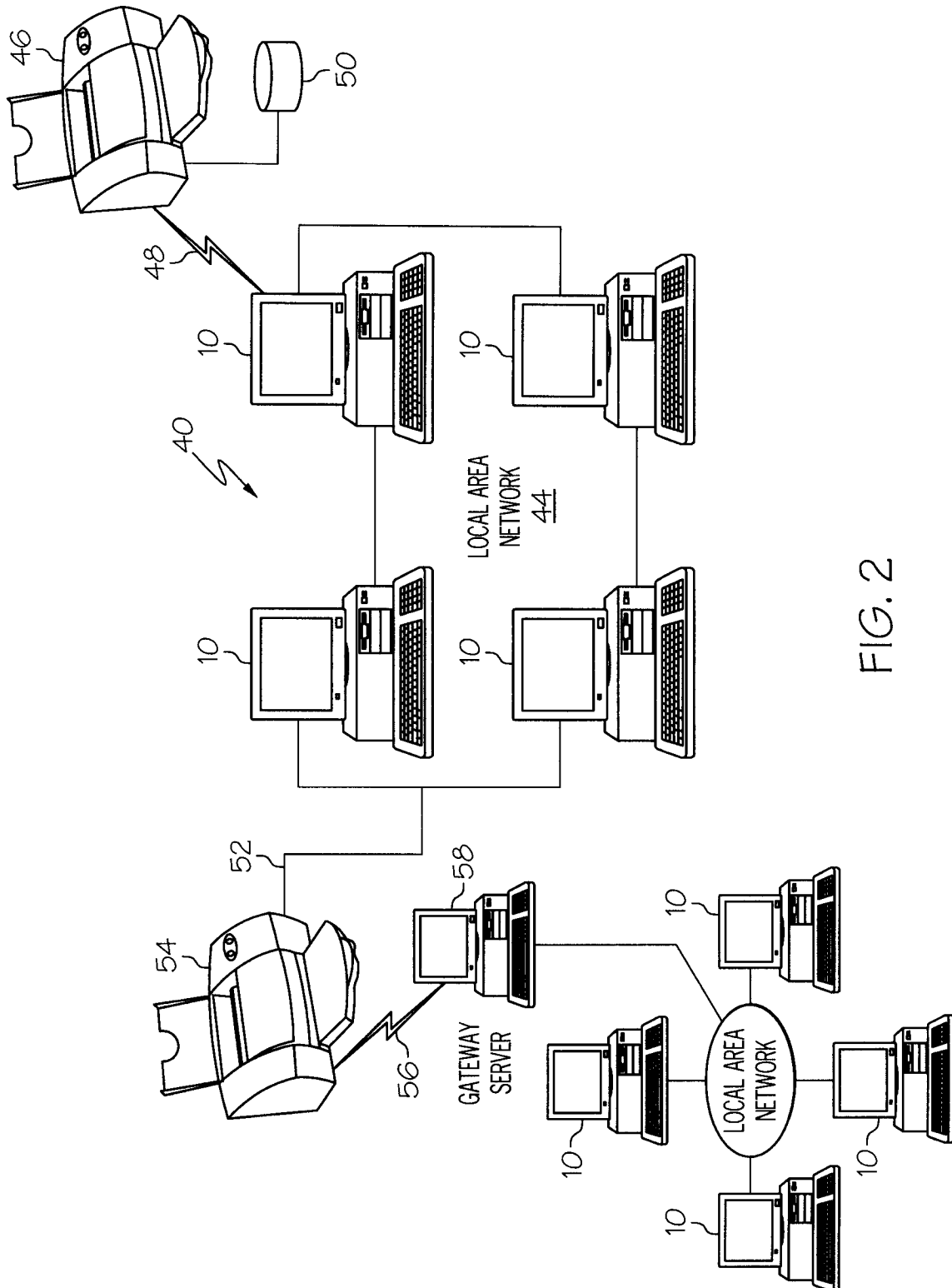


FIG. 1



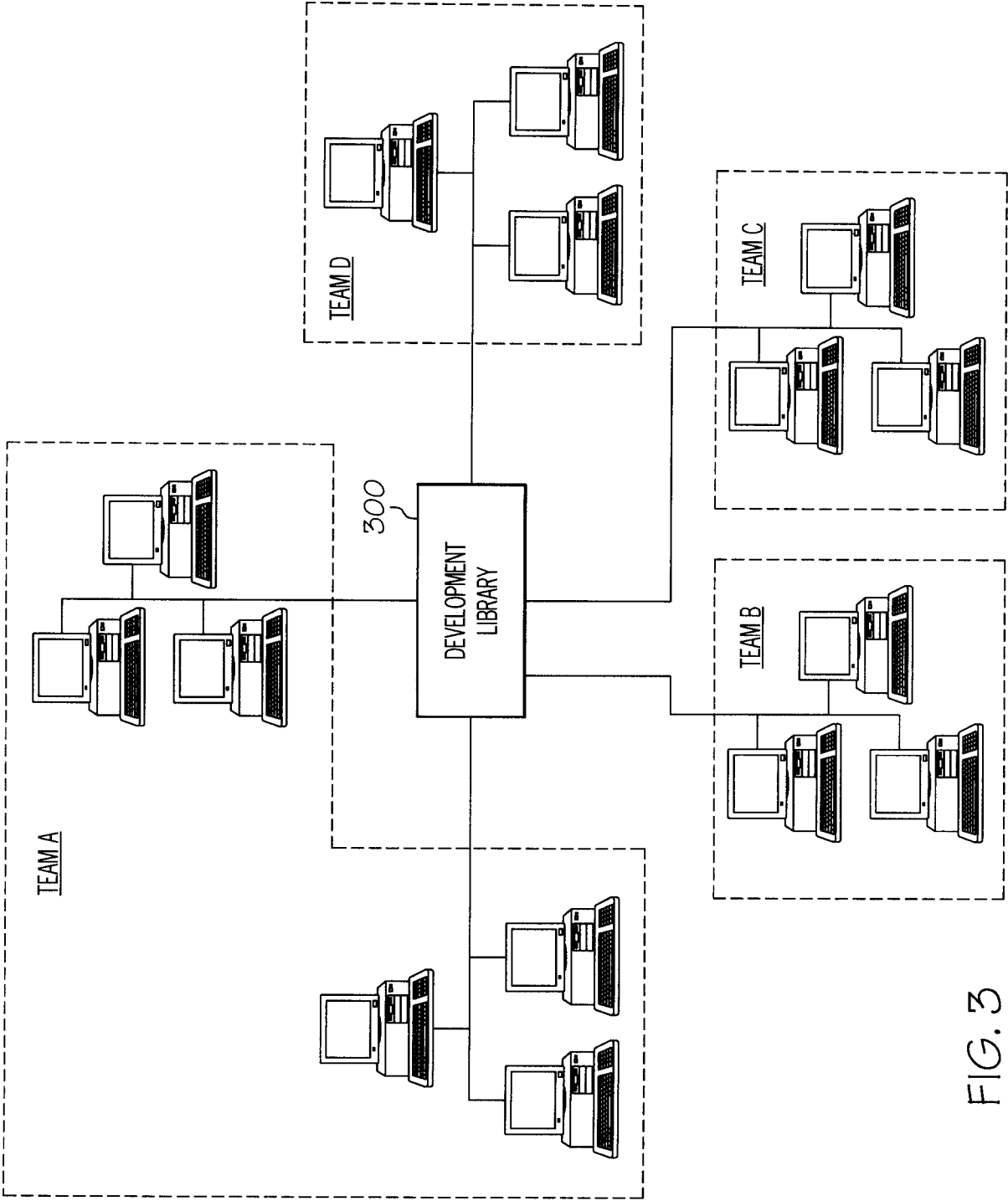


FIG. 3

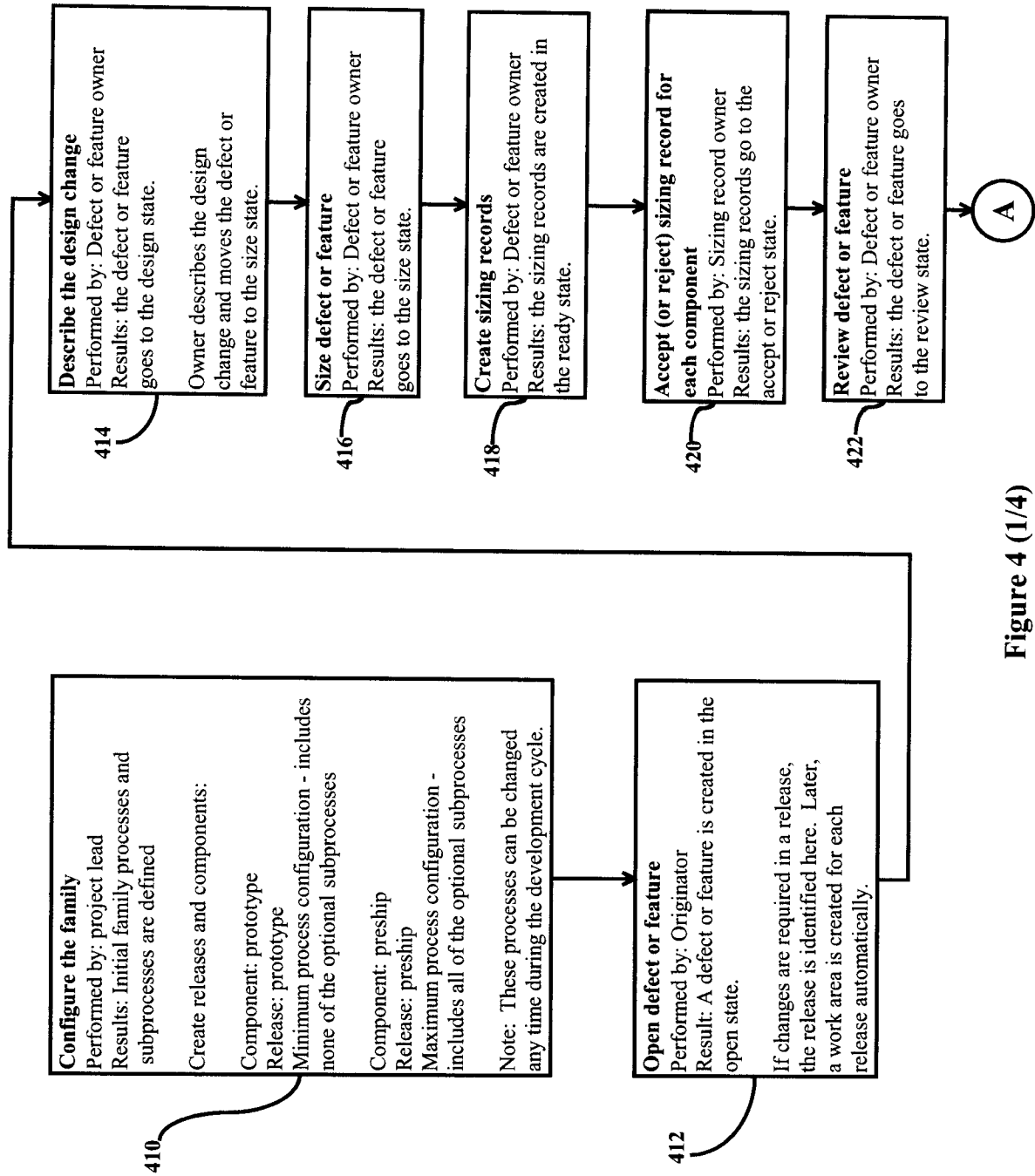


Figure 4 (1/4)

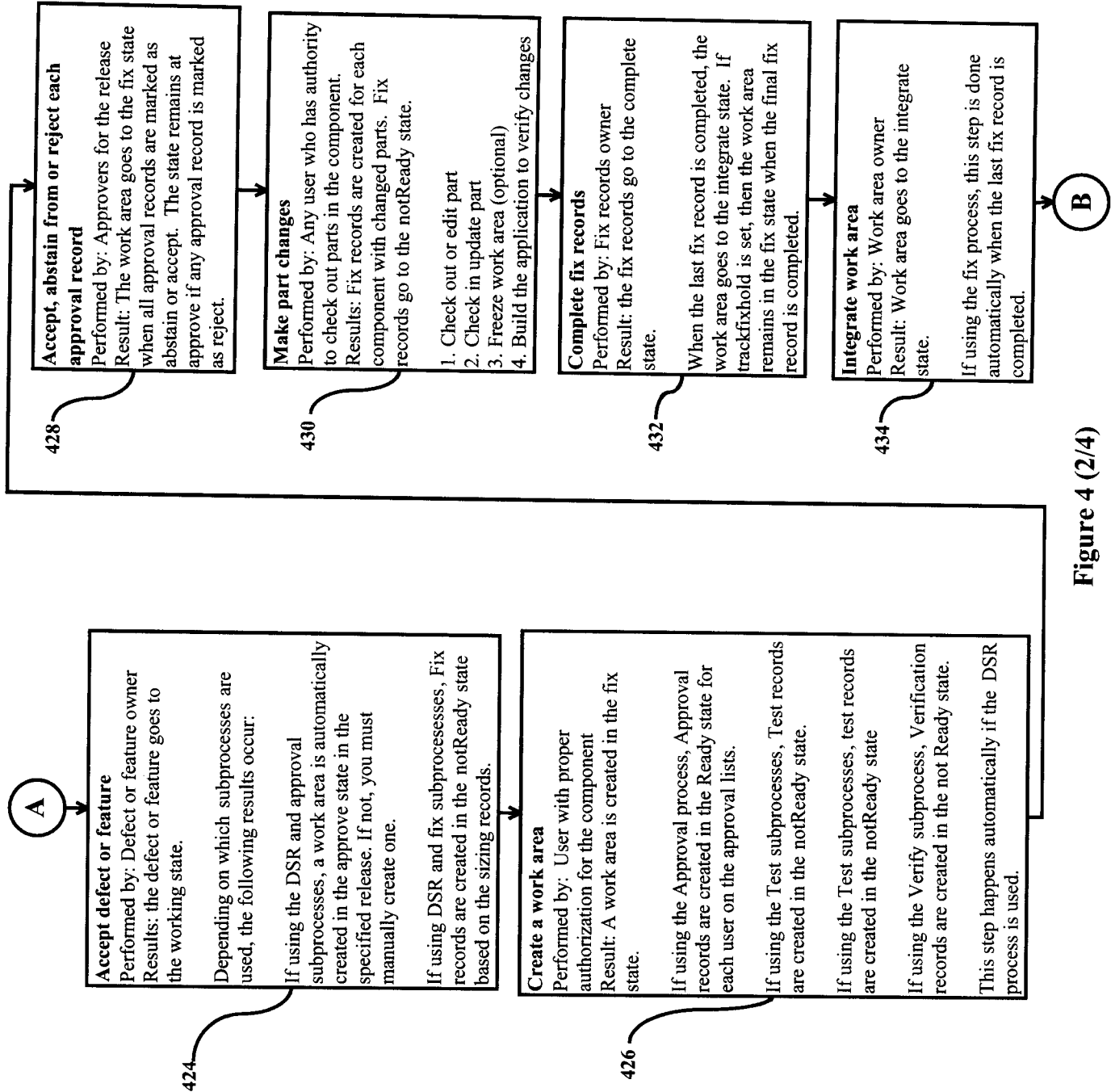
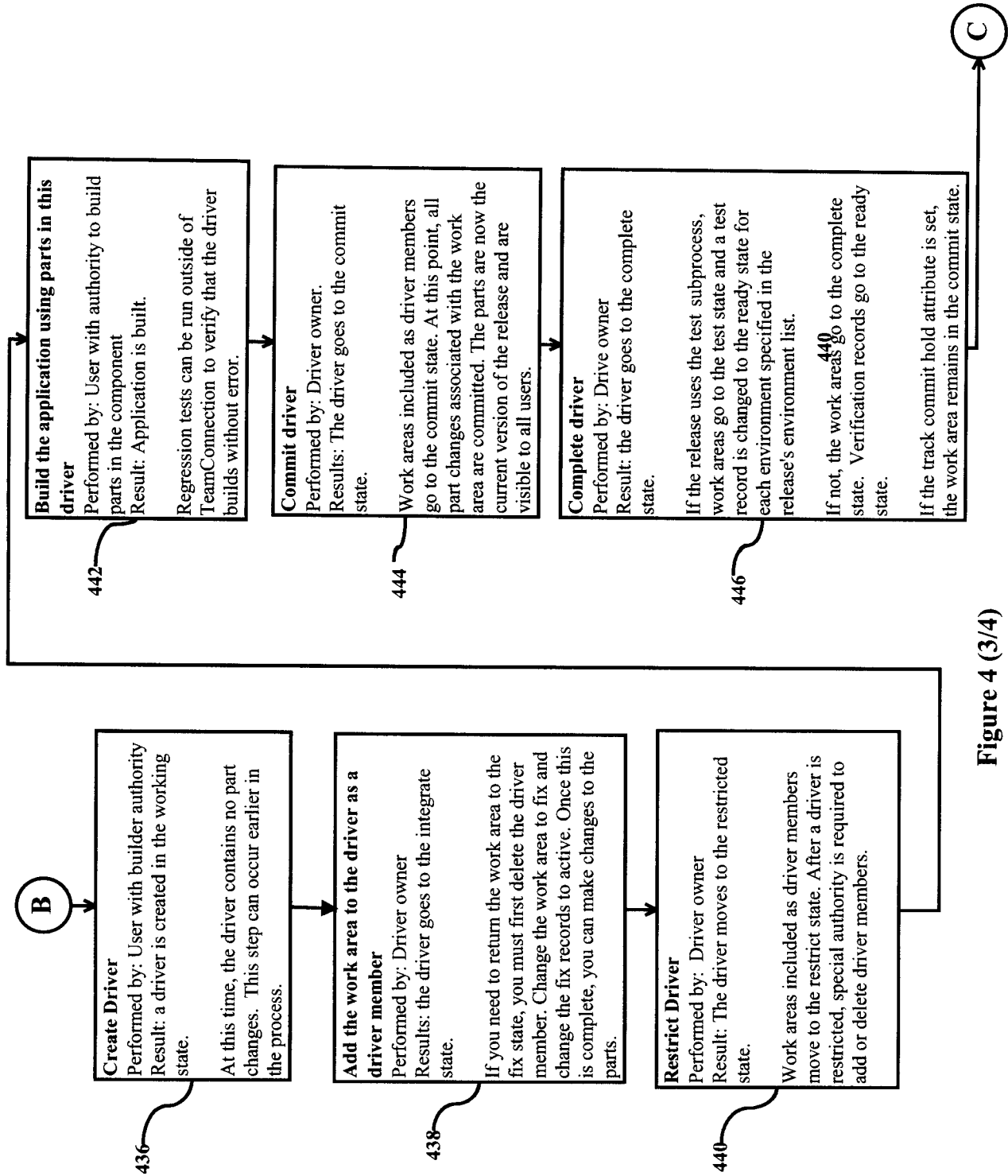


Figure 4 (2/4)



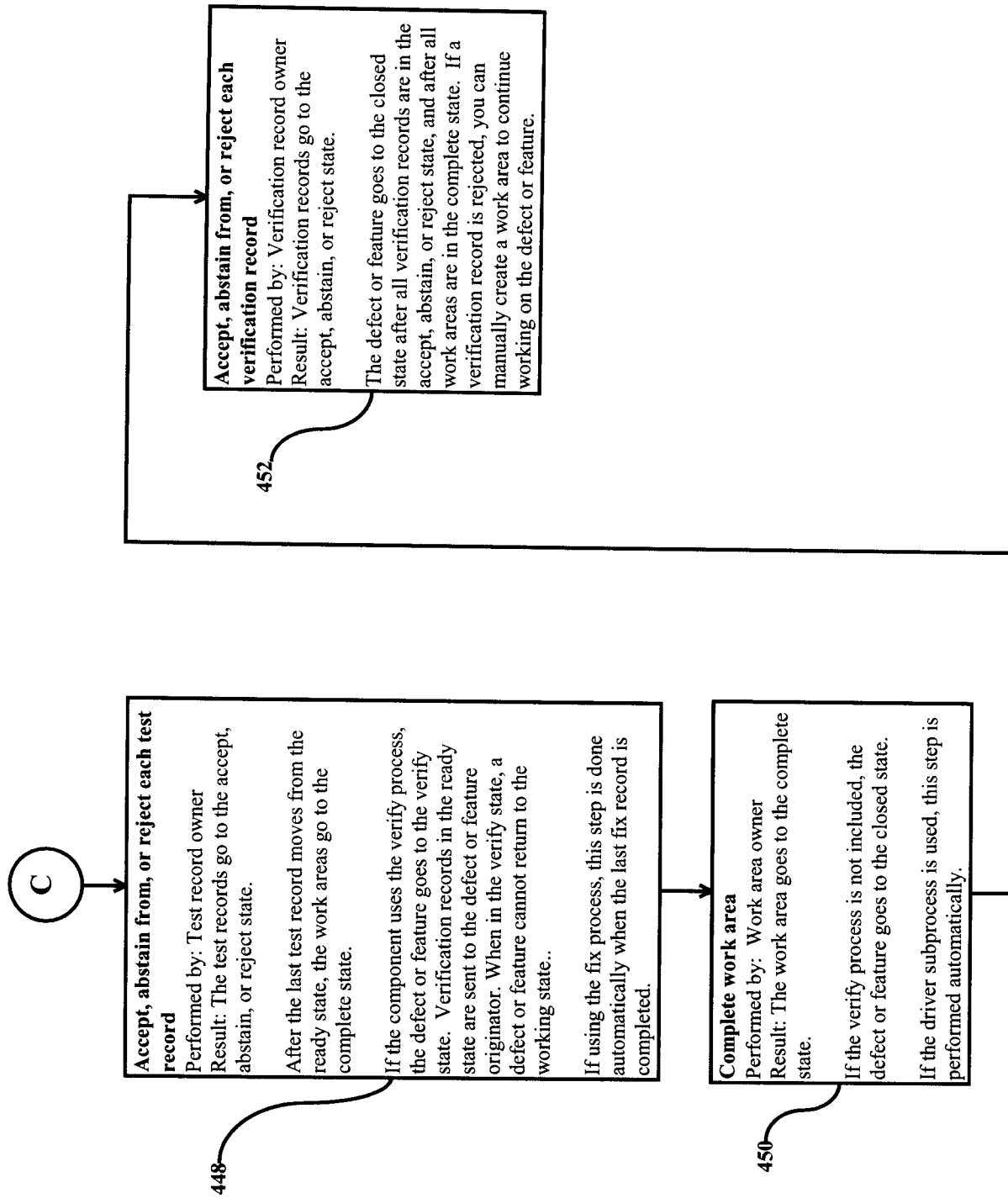


Figure 4 (4/4)

FIG. 5

FIG. 5

joaquim - IBM VATC

Defect 3 - Defect Options

506 508 510 512 514 516 518 521

View Details Defect Options Accept Defect Create Workarea Select Workarea Filter Parts Works with Parts

What would you like to do with this defect?

622

☒ Accept and fix it

☐ Add remarks

☐ Return it to the originator

☐ Assign it to someone else

☐ Modify its properties

☐ Cancel it

☐ Go to my list of defects

502

Back

Continue

Done

ccc

joaquim

FIG. 6

joaquim - IBM VATC			
Defect 3 - Defect Options		504	
506 508 726		Return Defect	
View Details		Defect Options	
What would you like to do with this defect?			
622	<input type="radio"/> Accept and fix it		
	<input type="radio"/> Add remarks		
724	<input checked="" type="radio"/> Return it to the originator		
	<input type="radio"/> Assign it to someone else		
	<input type="radio"/> Modify its properties		
	<input type="radio"/> Cancel it		
	<input type="radio"/> Go to my list of defects		
502			
Done		joaquim	
Back		Continue	

FIG. 7

joaquim - IBM VATC

Defect 3 - Accept Defect

506 508 510 512 514 516 518 521

View Details Defect Options Accept Defect Create Workarea Select Workarea Filter Parts Works with Parts

Fill out this form, then click Submit to accept the defect

Required fields are marked with an asterisk (*) and must be filled.

Name*

3

Answer*

redesign

Answer*

This process is too complicated and must be redesigned.

Symptom

test failed

Phase found

usability test

Phase injected

development

Priority

candidate

Target

502

Back Submit

ccc joaquim

825

FIG. 8

joaquim - IBM VATC

Defect 3 - Create Workarea

506 508 510 512 514 516 518 521

View Details Defect Options Accept Defect Create Workarea Select Workarea Filter Parts Works with Parts

To create a new workarea , fill out the form and click Submit

Required fields are marked with an asterisk (*) and must be filled.

Name*

Release Name*

Defect/Feature name

Target

Owner

502

Done

ccc

Submit

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FIG. 9

joaquim - IBM VATC

Defect 3 - Create Workarea

510 512 514 516 518 1020 1022 521

Accept Defect Create Workarea Select Workarea Filter Parts Work with Parts Check in Parts Final Options

To create a new workarea , fill out the form and click Submit

Required fields are marked with an asterisk (*) and must be filled.

Name*

Release Name*

Defect/Feature name

Target

Owner

502

Back Submit

Done

ccc joaquim

825

FIG. 10

joaquim - IBM VATC

Defect 3 - Workarea3, Release r - Defect Options

506 508 510 512 514 516 518 521

View Details Defect Options Accept Defect Create Workarea Select Workarea Filter Parts Works with Parts

What would you like to do with this defect?

622

☐ Accept and fix it

724

☒ Return it to the originator

☐ Assign it to someone else

☐ Modify its properties

☐ Cancel it

☐ Go to my list of defects

502

Done

ccc

joaquim

Back

Continue

FIG. 11